



**U.S. PATENT AND TRADEMARK OFFICE  
AMENDMENT TRANSMITTAL FORM**

In re Application of: Shmuel Shaffer et al.

Serial No.: 09/990,688

Filing Date: November 9, 2001

Group Art Unit: 2642

Examiner: Quynh H. Nguyen

Title: METHOD AND APPARATUS FOR MANAGING  
INCOMING AND OUTGOING CALLS AT AN  
ENDPOINT PLACED ON HOLD

**RECEIVED****MAY 07 2004**

Technology Center 2600

Honorable Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

Applicants transmit herewith an amendment in the above-identified application.

The fee has been calculated as shown below.

| CLAIMS AS AMENDED                                  |   |   |   |       |             |                   |
|--|---|---|---|-------|-------------|-------------------|
|  | CLAIMS<br>REMAINING<br>AFTER<br>AMENDMENT |   | HIGHEST<br>NUMBER<br>PREVIOUSLY<br>PAID FOR | EXTRA | RATE        | ADDITIONAL<br>FEE |
| Total<br>Claims:                                   | 33  | - | 33  | = 0   | x \$18.00 = | \$0.00            |
| Independent<br>Claims:                             | 6   | - | 5   | = 1   | x \$86.00 = | 86.00             |
| <b>TOTAL ADDITIONAL FEE<br/>FOR THIS AMENDMENT</b> |   |   |   |       |             | <b>\$86.00</b>    |

Attorney's Docket: 062891.0629

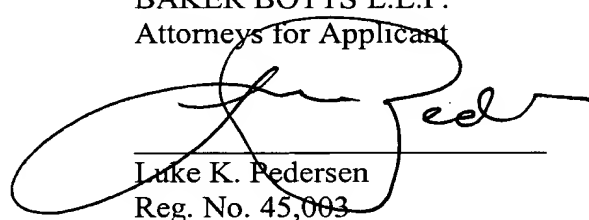
PATENT  
Serial No. 09/990,688

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A check in the amount of \$86.00 is enclosed to cover the fee for one additional independent claim. The Commissioner is hereby authorized to charge any additional fees or to credit any overpayments to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.  
Attorneys for Applicant



\_\_\_\_\_  
Luke K. Pedersen  
Reg. No. 45,003

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Dallas, TX 75201-2980  
(214) 953-6655

Date: 5/3/04

CORRESPONDENCE ADDRESS:

Customer Number:

**05073**

05-04-04  
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2642/\$

PATENT

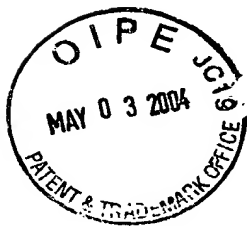
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**MAIL STOP AMENDMENT**

Honorable Commissioner

for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

**EXPRESS MAIL CERTIFICATE  
NO.: EV EV324641191 US**

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR §1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Name:

Willie Jiles

Willie Jiles

Date:

May 3, 2004

**RESPONSE PURSUANT TO 37 C.F.R. § 1.111**

In response to the Office Action mailed February 2, 2004, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.